

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 07th day of December' 2024

C.G.No.157/2024-25/Nellore Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

Between

Smt. K.Sampoorna, Madannagaripalli,
Kaluvoy (M),
Nellore District.

Complainant

AND

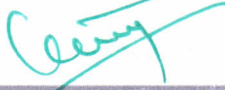
1. Superintending Engineer/O/Nellore
2. Dy. Executive Engineer/O/Rapur
3. Executive Engineer/O/Nellore Rural

Respondents

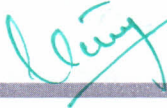
This complaint came up for final hearing before this Forum through video conferencing on 03.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that she applied for agricultural service connection in March 2024 but so far it is not released.



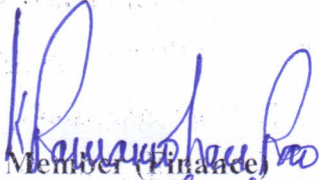
02. The said complaint was registered as C.G.No.157/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they are releasing the agricultural service connections as per the seniority of the applicant in the priority list due to shortage of material and the seniority of the applicant in the priority list is 54 and as and when the material is supplied from the stores, they will release the service connection according to the seniority in the priority list.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that they are releasing the agricultural service connections as per the seniority of the applicant in the priority list due to shortage of material and the seniority of the applicant in the priority list is 54 and as and when the material is supplied from the stores, they will release the service connection according to the seniority in the priority list. Considering the circumstances, the respondents are directed to release the service connection of the complainant without any delay as per the priority list subject to supply of material from the stores. Accordingly, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of

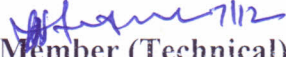


Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of December'2024.


CHAIRPERSON


Member (Finance)
07/12/2024


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

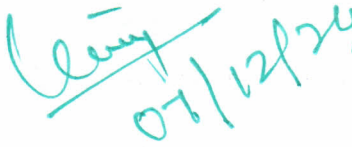
Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Nyantrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.


07/12/24